

# **The Polytechnic of North London**

**Survey Research Unit (Unit Director: John F Hall MA Dip Ed.)**

## **INTRODUCTION**

The Survey Research Unit offers specialist advice and assistance on all aspects of survey research. This includes research planning and costing, problem formulation, questionnaire design and sampling, as well as the related uses of statistics and computing for data analysis.

The unit was formally established as a research unit of the Department of Applied Social Studies on May 1st 1978 and its terms of reference are:

to make available advice and assistance to staff and students of the Polytechnic on survey research and on statistical and computing applications in the social sciences.

to seek to respond positively to requests for appropriate research or research assistance by local authorities and other bodies, particularly in the London area.

to seek funds for social survey research and related work to be based in the Polytechnic and to respond to requests for assistance in preparing grant applications by staff seeking funds for similar work in other departments.

Besides offering practical help and guidance, the Unit also conducts research for the Polytechnic, Government agencies, Community Groups, the Research Councils, foundations and other funding agencies. This has ranged from small-scale local studies to major national surveys, covering many different aspects of community activity and social policy.

The Unit is able to offer advice and assistance in computer processing and statistical analysis of new surveys or in secondary analysis of old ones and is particularly expert in the use of the Statistical Package for the Social Sciences (SPSS).

The Unit also runs two postgraduate level part-time evening courses.

Survey Analysis Workshop  
Survey Research Practice

## **PROPOSED RESEARCH SERVICES UNIT FOR COMMUNITY GROUPS TO BE BASED IN CAMDEN, HACKNEY, HARINGEY AND ISLINGTON AT THE POLYTECHNIC OF NORTH LONDON.**

The rise in community action groups over the last 15 years has had two major causes. Firstly, rising expectations since World War II have led people themselves to feel they have a right to have a say in the construction and implementation of policies. Secondly, both central and local government have encouraged the growth of participation across a range of government policies. These factors have led to the rise and fall of tens and thousands of community groups most of which are involved in making some form of case for resources to central and local government.

After 15 years of either working with such groups or of listening to their requests for resources, it is clear that almost all community groups at some stage of their development have to carry out a piece of research. However, many groups lack specific knowledge of what research they need and how their findings might be used to their advantage. This lack of research and information resources causes real problems. It is frustrating to those involved in community groups who feel unable to construct and articulate their cases as well as they might. It causes difficulties for government organisations since the group's case lacks data which can be made readily intelligible to decision-makers. Finally, it causes problems for research agencies who are approached for advice and assistance by groups with little or no resources.

We see two major needs to change this process. Community groups need access first; to education and training in the basic elements of the research process, and second, to specialist and technical skills in the conduct of investigation and the production of a good research report. It is the combination of these functions that is important and which we feel we could fulfil.

### **RESEARCH SERVICES UNIT**

There is an almost insatiable demand for advice and assistance with research from public bodies and local community groups, especially with surveys, statistical analysis and computer processing. There is a clear need for a known centre where advice and assistance can be obtained at all stages of survey research, and ranging in level from the elementary aspects of research to the specialised, including doing part or all of the survey if necessary.

It is proposed to establish a Research Services unit with full-time professional specialist staff available on demand to community groups and others in the London area, to provide advice and assistance with research and information needs.

Such a centre would need to act as a clearing house for information as well as bringing together specialised research staff accustomed to working in a multi-disciplinary team. However, such staff could not be recruited or retrained without some on-going programme(s) of research in which they had a substantive personal interest. Accordingly we suggest that our own Survey Research Unit, with its substantive research, methodological focus and advisory and teaching functions should be seriously considered as the basis for a Research Services Unit.

The research and information needs of community groups coincide with the provision currently offered by PNL's Survey Research Unit and it is proposed to seek funding for up to five years to enable the SRU to provide a demand-led service in the London area. The specialisms needed would include survey research, statistics and computing as well as "information". Such a centre would vastly improve most community-based research initiatives as well as keep down basic project costs.

The SRU is already recognised as providing a valuable service to those about to embark on surveys, or who have started them and run into trouble (i.e. a Research Rescue Service!). Provision of this service is precariously dependent on our ability to attract short-term contracts for surveys and statistical analysis. All too often, however, the clients have no resources than their own time, and this places a very heavy burden on SRU staff who dislike refusing help. We therefore propose to put the SRU on a firmer footing by providing guaranteed funding for the core support staff on whom the bulk of the advisory assistance work falls.

At present we are assessing the demand for such a Unit by means of a survey which aims to investigate the research and information needs of community groups in the four North London Boroughs of Camden, Hackney, Haringey and Islington. We hope to discover the levels and sources of funding, type and extent of research activities, problems encountered, the use made of research and the type of advice, assistance and training resources required.

## **RESEARCH AND TECHNICAL SUPPORT**

### **DETAILS OF PAST RESEARCH CARRIED OUT BY THE UNIT**

The SRU has been involved in a very large number of local surveys - ranging from detailed planning and discussions, which might lead to nothing, - to simple analysis of small scale studies - up to complete large scale projects. Many of these have been carried out on behalf of local community groups. The following gives details of research projects for local clients, together with an indication of the extent of Unit involvement for each study.

#### **KEY TO UNIT INVOLVEMENT:**

- A Initial Problem Formulation and Research Design
- B Sampling
- C Questionnaire/Interview Development
- D Questionnaire Printing
- E Field Work
- F Editing and Coding
- G Data Processing and Analysis
- H Report Writing
- \* Student Involvement
- \*\* 3rd yr Research Placement BA Applied Social Studies (Social Research)

Except where indicated student reports are either from the second year project \*, or the final year dissertation \*\*, on the BA (Hons) Applied Social Studies.

## PROJECTS CONCERNED WITH CHILD AND YOUTH ISSUES

- CLIENT: Green Lanes Area Management Unit, Haringey  
TITLE: Child Care Needs in Green Lanes  
KEY: A B C E F G \*  
A needs assessment schedule was completed by families with children below the age of 5 years and between 5 and 11 years. It looked at the arrangements made for these children, i.e.nurseries, child minding etc.
- REPORT: Avril Baker et al, **Who Needs Child Care?** London Borough of Haringey.
- CLIENT: ILEA Youth Service and Islington Social Services  
TITLE: Youth in Finsbury  
KEY: A B C D E F G \*  
A survey of youth attitudes and usage of youth facilities.
- CLIENT: Haringey Community Relations Council  
TITLE: Young People in Haringey  
KEY: F G  
A survey of facilities for young people in Haringey and attitudes towards them.
- CLIENT: Open Door Centre, Haringey  
TITLE: Client of Open Door Haringey  
KEY: A C E F G H \*\*  
Survey and records of clients of the Open Door Youth Centre
- REPORT: John Gray, **"Open Door" A Voluntary Youth Counselling Agency - an Evaluation, PNL.**
- CLIENT: Camden Association for Foster Care  
TITLE: Foster Parents in the London Borough of Camden  
KEY: A B C D E F G H \*  
Postal survey to the membership, assessing perceptions, attitudes, evaluations and experiences of foster parents.
- REPORT: Roger Blackwell, **A Survey of Foster Parents in the London Borough of Camden, PNL**
- CLIENT: Low Pay Unit  
TITLE: National Survey of Registered Childminders  
KEY: A B C G H \*\*  
A survey assessing the working conditions of registered childminders.
- REPORT: Angela Coulter, **Who Minds about the Minders?** Low Pay Unit 1981.  
Angela Coulter, **Registered Childminders, PNL**
- CLIENT: National Council for One Parent Families  
TITLE: Schoolgirl Pregnancy  
KEY: A C G H  
A national survey of a sample of schools, asking for details of pregnancies amongst their pupils during the past three years, together with information concerning facilities which were available to them.
- REPORT: Joint Working Party of Pregnant Schoolgirls and Schoolgirl Mothers, **Pregnant at School.** National Council for One Parent Families, 1979.

CLIENT: Islington Planning Committee  
TITLE: Islington Training Survey  
KEY: A G \*  
A survey of firms in Islington which attempted to identify possible openings for young people on training schemes.  
REPORT: Frances Kelly, **Training Needs in Islington**, Business School, PNL

CLIENT: National Union of Students  
TITLE: National Survey of Undergraduate Income and Expenditure  
KEY: A B C D E F G H  
A national survey of all full-time first degree students and students on one year PGCE courses (excluding sandwich students and married students) which investigated the entire range of their income and expenditure. Included personal interviews on campus and expenditure diary for the seven days immediately following the interview. Commissioned in order to prepare the NUS case for grant increases to the DES.  
REPORT: Richard Goring, Jim Ring and John Hall, **Undergraduate Income and Expenditure** PNL 1984. J. Saxby, **Undergraduate Income and Expenditure**, NUS 1984. **Undergraduate Income and Spending** NUS pamphlet 1984.

## PROJECTS CONCERNED WITH HOUSING ISSUES

CLIENT: Family Advisory Centre, Islington Social Services  
TITLE: Heating Problems on the Packington Estate,  
Islington  
KEY: A B C E F G H \*  
A self completed questionnaire assessing heating and other problems of tenants.  
REPORT: Steve Griffiths, **The Packington Report**, PNL.

CLIENT: Consortium, Southwark  
TITLE: Resettlement Survey  
KEY: A B C F G \*\*  
A survey of resettlement in Southwark.  
REPORT: Alan Cook, **Going Home**, Consortium 1983. Alan Cook, **Homelessness and the Social Values of Capitalism** 1984. (student report).

CLIENT: Circle 33 Waltham Forest  
TITLE: Circle 33 Tenants Survey  
KEY: A C G \*\*  
A survey of circle 33 tenants which looks at the housing needs of people with problems with reference to a rehousing scheme.  
REPORT: Linda Holness, **A study of the care and treatment of the mentally disabled**, (student report) PNL. Stuart Etherington, **Housing Psychiatrically Disabled People in the Community**, Circle 33 Housing Trust 1983.  
BOOK: Stuart Etherington, **Housing and Mental Health**, MIND, 1984.

## PROJECTS CONCERNED WITH WELFARE/RIGHTS

CLIENT: Charlie Ratchford Centre, Camden  
TITLE: Charlie Ratchford Centre User Survey  
KEY: A B C D E F G H \*  
A survey of the users of the Charlie Ratchford Day Centre assessing their satisfaction with facilities provided.  
REPORT: Claire Morgan, Elizabeth Lewis, Chris Hogan, **Evaluation of a Day Care Centre**, PNL

CLIENT: Greater London Citizens Advice Bureau Services  
TITLE: Clients of Citizens Advice Bureau in 21 London Boroughs  
KEY: A B C G  
Schedule completed by CAB workers for every telephone caller and client in person (36,000 cases) at the Bureau over a period of several months. Covers client problems, demographic characteristics, where referred from and where referred to.  
REPORT: B. Fletcher (Ed), **Citizens Advice: a study of who uses London's Citizens Advice Bureau and the service they receive**, Greater London Citizens Advice Bureau Services, 1985.

CLIENT: Greater London Citizens Advice Bureau  
TITLE: Evaluation of CAB at Royal Courts of Justice  
KEY: A B C D E F G H  
Survey of litigants in person at the Royal Courts of Justice to assess their needs in order to evaluate an experimental CAB kiosk.  
REPORT: Leonie A Kellaher, **The Citizens Advice Bureau at the Royal Courts of Justice**, PNL 1980.

CLIENT: Gay Switchboard, Islington  
TITLE: Clients of Gay Switchboard in Islington  
KEY: A B C D E F G  
A record kept by voluntary switchboard operators at Islington Friend, concerning accommodation problems.

## PROJECTS CONCERNED WITH HEALTH ISSUES

CLIENT: Mabel Blades, M.Phil, Food and Biological Sciences, PNL  
TITLE: Diabetics and Diet  
KEY: A B G \*  
Study of the effect on diabetics of controlled variations in diet.  
REPORT: M. Blades, **Nature and influence of dietary advice given to patients suffering from diabetes mellitus seen at Bedford General Hospital**, (M.Phil thesis) PNL 1982.

CLIENT: Haringey Domiciliary Family Planning Service  
TITLE: Evaluation of the Family Planning Service  
KEY: G H  
Statistical analysis of data from personal records and report  
REPORT: Leonie A Kellaher, **A Survey of the Haringey Domiciliary Family Planning Service 1968-1975** PNL 1980.

## PROJECTS CONCERNED WITH TRADE UNION ISSUES

CLIENT: Trade Union Studies Unit, PNL  
TITLE: Trade Unions in Local Government  
KEY: A G  
Interview Survey of branch secretaries of NUPE and NALGO covering local branch organisation and bargaining, and general response to cuts in public expenditure.  
REPORT: M. Hayes, P. Joyce and J. Williams **Local Union Organization: a survey of Nupe in Local Government in 1982** Trade Union Studies Unit, PNL, 1986

## PROJECTS CONCERNED WITH WOMENS ISSUES

CLIENT: Women Against Rape  
TITLE: Women's Safety Survey (London)  
KEY: A B C D E F G H  
Self completed questionnaire filled out by 1,236 women in Greater London. Concerned with experiences of rape, safety, sexual harassment and experience with police interviews  
BOOK: Ruth Hall, **Ask Any Woman**, Falling Wall Press, Bristol, 1985

CLIENT: English Collective of Prostitutes  
TITLE: Survey of Prostitutes in the Kings Cross Area  
KEY: A C D E F G \*  
Self completed questionnaire distributed to 100 women concerning their entry to and experiences of going on the game, their economic pressures, problems with Social Security, etc.  
REPORT: Was to be published in 1986,

CLIENT: Haringey Womens Employment Project  
TITLE: Haringey Womens Employment Survey  
KEY: C G  
Interview survey of unemployed women at employment offices. Concerns previous employment history with particular interest in discrimination, training qualifications and trade unions. Aimed to establish the problems unemployed women have in the labour market, with particular reference to black and ethnic minority women.  
REPORT: Pamphlet to be produced by Haringey Womens' Employment 1985.

CLIENT: Equal Opportunities Commission  
TITLE: Women in the Inner Cities  
KEY: F G  
Secondary analysis, including the setting up of SPSS system files and production of tables of an OPCS survey which looks at the role of women in the home.



CLIENT: S Dowd (B.Sc Sociology, 2nd year)  
TITLE: Membership Survey  
KEY: A C D E F G \*  
Postal survey of members of the British Organisation of Non-Parents covering the attitudes to having or not having children and reasons for their own decisions. Includes a selection of demographic variables.  
REPORT: S Dowd, **Childfree by choice: a study of intentionally childfree people**, PNL 1981

CLIENT: Gail Dawson. (B.Sc Sociology, 2nd year)  
TITLE: Nurses and Smoking  
KEY: A B C D G \*  
Personal interviews with 54 smoking and 26 non-smoking nurses at a North London Hospital covering smoking habits, reasons for smoking, various work measures, and general psychological well-being.  
REPORT: Gail Dawson, **Nurses and Smoking**, PNL 1981

CLIENT: Val Dunn (B.Sc Sociology 2nd year)  
TITLE: Women in the Sex Industry  
Key: A B C D E F G \*  
A self completion questionnaire to prostitutes in Finsbury Park and other areas covering personal history, prostitution career, experiences of police and welfare agencies, children.  
REPORT: Val Dunn, **Women in the Sex Industry**, PNL 1984

## PROJECTS CONCERNED WITH ETHNIC MINORITY ISSUES

CLIENT: Pimlico Neighbourhood Aid Centre  
TITLE: Needs of Immigrants in Pimlico  
KEY: A C G  
Survey of the needs of mainly Hispanic individuals and their families living in the catchment area of Pimlico Neighbourhood Advice Centre, to assess whether they were receiving the services to which they were entitled.  
REPORT: Fernando Ruz, **Out of the Shadows - Migrants in Pimlico and Victoria**, Migrants Resource Centre.

CLIENT: Afro-Caribbean Progressive Association. Waltham Forest.  
TITLE: Afro-Caribbean Progressive Association Survey

## PROJECTS CONCERNED WITH THE ELDERLY

CLIENT: Age Concern  
TITLE: Integrated Health and Housing Schemes for Elderly People  
KEY: A H  
Feasibility report on providing sheltered housing schemes with an integrated health care facility for the non-public sector, concerning viable size of housing, kind of health provisions on site and the economic implications.  
REPORT: John Warder and Richard Goring, **Integrated Health and Housing Schemes for Elderly People**, private report to Age Concern.

CLIENT: Age Concern  
TITLE: Attitudes to Sheltered Housing  
KEY: G  
Secondary analysis of a national survey commissioned from Gallup of elderly owner occupiers, investigating attitudes to sheltered housing schemes.

CLIENT: Age Concern  
TITLE: Secondary analysis of Age Concern Surveys  
KEY: G  
Merging data sets from two time periods of a panel survey done by Research Services Limited for Age Concern. Looks at life circumstances, general and psychological well-being of elderly non-institutionalised people in 1977 and 1980.  
REPORT: Mark Abrams, **People in their late 60's** Age Concern 1983.

CLIENT: Haringey Social Services Department  
TITLE: Evaluation of Group Living for the Elderly  
KEY: A B C D E F G H  
Study of a Part III home, looking at residents satisfaction after change to a group-living scheme with comparison to another home which did not change.  
REPORT: Sheila Peace and Stephen Harding, **The Haringey Group Living Evaluation Project**, PNL 1980.

## PROJECTS CONCERNED WITH EDUCATIONAL ISSUES

CLIENT: Youthaid  
TITLE: Students in 21 hour courses  
KEY: A G \*\*  
Postal national survey on Further Education Colleges collecting information on different courses, with particular reference to the 21 hour concessions given to students on the dole.  
REPORT: John Pelican, **Studying on the Dole**, Youthaid 1983. Celia Martin, **The Inner London Education Authority Careers Service and Youth Unemployment**, PNL (Student project)

CLIENT: Islington Sixth Form Centre  
TITLE: Islington Sixth Form Centre Survey  
KEY: A B C D E F G H  
Self completion questionnaire distributed to first year students at the Sixth Form Centre covering educational history, aspirations, courses attended and perceptions and evaluations of the Centre. Also with particular interest in how information concerning the Centre was obtained  
REPORT: Judy Dean and John Hall, **Survey of the First Year Students at Islington Sixth Form Centre**, private report to Centre Director (Margaret Maden) 1984

CLIENT: McEntee Adult Education Centre  
TITLE: Waltham Forest Adult Education Centre  
KEY: A C G  
Designed a transfer sheet, data processing and analysis of a survey of people registering at Waltham Forest Adult Education. Survey assessed attitudes and opinions about courses.

## PROJECTS CONCERNED WITH THE ARTS AND SPORTS

CLIENT: Committee of Inquiry into the Arts and Disabled People  
TITLE: Arts and the Disabled  
KEY: A C G  
Survey of theatres, museums, cinemas, etc in seven towns concerning provisions made for the disabled.  
REPORT: **Report of the Committee of Inquiry into the Arts and Disabled People**, May 1985

CLIENT: Sport and the Unemployed, Haringey  
TITLE: Sport and the Unemployed in Haringey  
KEY: A C  
Interview survey of unemployed people to find a market for special sport facilities

CLIENT: Goldsmiths College, University of London  
TITLE: Users of the Arnolfini Gallery  
KEY: A G  
Survey of people who had visited the Arnolfini Gallery in Bristol  
REPORT: A Brighton, N Pearson and J Parry, **The Economic Situation of the Visual Artist**, Goldsmith College, 1984 in M Nissel, **Facts about the Arts - A Summary of Available Statistics**, Policy Studies Institute, 1983

CLIENT: Sports Council and the Countryside Commission  
TITLE: Leisure in the General Household Survey  
KEY: G  
Production of tables concerning leisure and a report from the General Household Survey 1980 in order to merge the 1977 and 1980 data.  
REPORT: A J Veal, **People in Sport and Recreation**. A J Veal, **Recreation in 1980**, Sports Council

CLIENT: Sports Council/SSRC Joint Panel on Leisure and Recreation Research  
TITLE: Information Needs and Awareness of Recreation Professionals  
KEY: A B C D E F G H  
Postal survey of members of professional associations in the field of recreation.  
REPORT: Fred Coalter with John Hall, **Information Awareness and Needs of Recreation Professionals**, report to SC/SSRC Joint Panel.

## PROJECTS CONCERNED WITH VOLUNTARY GROUPS AND VOLUNTEERS

CLIENT: National Council for Voluntary Organisations  
TITLE: Management Problems of Voluntary Associations  
KEY: G  
Secondary analysis of survey done by Gallup for NCVO, questioning secretaries of voluntary associations about information needs, management aims and objectives.  
BOOK: David Gerard, **Charities and Change in Britain**, NCVO.

CLIENT: The Volunteer Centre and Camden Council of Social Service Voluntary Bureau  
TITLE: Volunteers in Camden and Hertfordshire  
KEY: F G  
Postal survey of various voluntary organisations looking at the number of volunteers used and whether or not expenses were paid to them  
REPORT: Patricia Orwell and Angela Witcher, **The Cost of Volunteering**, the Volunteer Centre

## PROJECTS CONCERNED WITH COMMUNITY ISSUES

CLIENT: Finsbury Park Action Group (via Community Services Unit, PNL)  
TITLE: (a) Residents Survey  
KEY: C G  
Self completion questionnaire concerned with problems faced by residents in streets surrounding Finsbury Park Station with particular reference to parking, traffic and prostitution.

TITLE: (b) Street count on selected days between 9 am and 12 noon of arrival and departure times and details of parking mode of commercial vehicles

KEY: G

TITLE: (c) List of registration numbers and locations of vehicles parked on certain days at certain times.

KEY: G

CLIENT: ILEA  
TITLE: Do it yourself Social Surveys  
KEY: H  
To prepare a manual on simple survey methods for individuals and groups working with minimal resources especially in the community field.

REPORT: D. Phillips "**Do-it-Yourself Social Surveys**" PNL-SRU-1981

CLIENT: Gilda Sealey (B.Sc Sociology 2nd year)  
TITLE: Victims of Crime in North London  
KEY: A B C D E F G \*  
Replication of parts of Home Office British Crime Survey on a sample of residents in a North London Borough

REPORT: G Sealey, **Wood Green Victimisation Survey**, 1983

## PROJECTS CONCERNED WITH WORK ISSUES

CLIENT: Institution of Professional Civil Servants  
TITLE: IPCS Readership Survey  
KEY: F G H  
Survey of members looking at status of readership participation in union activities  
REPORT: Elizabeth Breeze, **IPCS Readership Survey**, private report to IPCS

CLIENT: Guardian Business Services  
TITLE: Guardian People at Work Survey  
KEY: G H  
Secondary analysis of data given by the Guardian. SPSS files set up and a user manual produced  
REPORT: **People at Work** - A Guardian Survey 1982. John Hall and Alison Walker, **User Manual for Guardian People at Work Survey**, PNL, forthcoming

#### THE FOLLOWING GIVE DETAILS OF OUR MAINSTREAM RESEARCH

CLIENT: National Consumer Council  
TITLE: Consumers Guide to Old People's Homes  
KEY: H  
Report provided for National Consumer Council to edit and publish themselves giving guidance to old people's homes  
REPORT: Leonie Kellaher, Sheila Peace and Dianne Willcocks, **Living in Homes: a consumer view of old people's homes**, British Association for Service to the Elderly in association with Centre for Environmental and Social Studies in Aging, PNL, 1985

CLIENT: Personal Social Services Council  
TITLE: Quality of Life of the Elderly in Residential Care  
KEY: A B C D E F G H  
Feasibility study of the use of psychological well-being measures, developed on the adult population, with frail and elderly students in local authority homes.  
REPORT: Sheila Peace, John Hall, Graham Hamblin, **The Quality of Life of the Elderly in Residential Care**, PNL 1979.

CLIENT: DHSS Works Division  
TITLE: Residential Care of the Elderly  
KEY: A B C D E F G H  
National survey of 100 old people's homes, questioning 10 residents and 4 staff in each. Investigated personal history, attitudes to the home, together with associated architectural and observational data.  
REPORT: Dianne Willcocks, Jane Cook, Jim Ring, Robin Kelleher, **PSS: Consumer Study in Old People's Homes - Pilot Report**, PNL 1980. Sheila Peace, Leonie Kellaher, Dianne Willcocks, **A Balanced Life? A Consumer Study of Residential Life in One Hundred Local Authority Old People's Homes**, PNL 1982. Dianne Willcocks, Jim Ring, Leonie Kellaher, Sheila Peace, **The Residential Life of Old People**, Vol. I & II, PNL 1982.  
BOOK: **Private Lives in Public Places**, Tavistock Publications 1986..

CLIENT: International Statistics Institute, UNESCO  
TITLE: Analysis of World Fertility Survey  
KEY: G  
Statistical computing contract to produce tables from World Fertility Survey for Columbia, Jordan, Kenya, Mexico, Sri Lanka, Pakistan, Thailand, Peru, Sudan.  
REPORT: Myra Woolf, **Education and Fertility**.

CLIENT: Working Group on Values and Social Problem Indicators in Contemporary Europe  
 TITLE: Values and Social Problem Indicators in Contemporary Europe  
 KEY : A B C D E F G H  
 The SRU is the British participant in a programme of cross national surveys which depart from traditional attitude measurement and employ questions designed according to the "mapping sentence" and "facet analysis" approach (developed by Louis Guttman), which are then fed into Smallest Space Analysis. Common core of forty items concentrate on politics and work.

REPORT: David Phillips, **Values and Social Problem Indicators in Contemporary Europe - The British Pilot Survey**, PNL 1981.

CLIENT: European Value Systems Study Group Foundation  
 TITLE: European Value Systems  
 KEY: A C D E F G H  
 Continuing programme of research into values, concentrating on spiritual and moral values, including aspects of psychological well-being. The same questionnaire has been applied in 30 countries to date.

REPORT: Stephen Harding, **On Values Systems in Europe: A Report on the Preliminary Values Studies** prepared for the European Values Systems Group. Stephen Harding and Christeen George, **European Values Pilot Survey - Comments on the British Data**, PNL.

BOOKS: David Phillips, **Participation and Political Values**, David Phillips with Stephen Harding, **The Structure of Moral Values**; in: Abrams, Gerard & Timms (Eds), **Values and Social Change**, Macmillans 1985. S. Harding & D. Phillips (Eds) **Contrasting Values in Western Europe**, Macmillans 1986. (Based on data from 10 countries).

CLIENT: Home Office (Research and Planning Unit)  
 TITLE: User Manual for British Crime Survey 1982  
 KEY: G H  
 To prepare SPSS and system files from the 1982 British Crime Survey (England and Wales) together with appropriate user documentation for deposit and distribution by the ESRC data archive at Essex University.

REPORT: J F Hall and A M Walker, **User Manual for First British Crime Survey 1982**, PNL, 1985.

CLIENT: ILEA  
 TITLE: The development and evaluation of educational aids and computer software for teaching statistics and computing in the Social Science  
 KEY: A B C D E F G H \*\*  
 This project aims to produce user friendly documents and computer software to assist students in the Social Sciences to acquire and use elementary statistical techniques. The main product will be a "Teach-Yourself Statistics" package which can be distributed with or grafted on to the STAF2 computer assisted learning system. This work will be informed by a small self-completion questionnaire to be completed by students at the Polytechnic of North London and covering numeracy skills, previous education, as well as attitudes.

CLIENT: ILEA  
TITLE: The information and research needs of Community Groups in North London.  
KEY: A B C D E F G H  
Questionnaire survey examining the information research needs and activities of community groups in the four North London Boroughs of Haringey, Hackney, Camden and Islington. In particular it investigates type and extent of research activities and campaigns, problems encountered and types of advice, assistance and training resources they need.  
REPORT: Libby Cooper and John Hall, **Research & Information Needs of Community Groups**, PNL, 1985

## NEW PROJECTS 1985

CLIENT: Drug Indicators Project  
TITLE: Study of Heroin Users in North London  
KEY: C G \*\*  
Analysis of data provided by GP's of registered drug addicts, with special reference to heroin and other opiates. Comparative analysis to be carried out with users of a hospital clinic with the purpose of attempting to estimate the real numbers of heroin users by a statistical method developed in Sweden.

CLIENT: Royal National Institute for the Blind  
TITLE: Evaluation of an information leaflet  
KEY: C F G  
The RNIB has produced a leaflet for people who have just lost or started to lose their sight. A questionnaire to evaluate the leaflet is included with it. This also carries questions about respondents' sight history and abilities.

CLIENT: Ethnic Monitoring Unit, Hackney Social Services Department.  
TITLE: Needs of Ethnic Elderly in Hackney  
KEY: A B C D E F G H  
An interview survey of 400 ethnic elderly to discover their experiences, living conditions, etc. in order to assist Social Services in planning for the needs of five main groups: Asian, Caribbean, Cypriot, African and Jewish (sampling by quota method).  
REPORT: Paul Corrigan, John Hall & Alison Walker, **The Needs of Black and Ethnic Elderly in Hackney** Report to Hackney SSD

CLIENT: Pensioners' Link, Brent  
TITLE: Needs of the Irish Elderly in Brent  
KEY: A B C G \*  
Personal interviews of a sample of one hundred Irish elderly, covering housing, health, welfare and other needs.

CLIENT: Bloomsbury Community Health Council  
TITLE: Carers of the demented elderly  
KEY: A B C G  
Questionnaire survey of carers of the demented elderly in Camden and Westminster to assess the use and take-up of services.

CLIENT: South Greenwich Forum  
 TITLE: Community Survey  
 KEY: A C G  
 Postal survey to the secretary/chairperson of a range of community groups in South Greenwich to establish use of and need for accommodation, equipment, transport, advice and other resources.

CLIENT: East African Black Women's Organisation  
 TITLE: The needs of Black Women in Newham  
 KEY: A B C G  
 Survey of 250 black women in Forest Gate, Canning Town and Plaistow, covering education, health, housing, child care and employment

CLIENT: British Association of Social Workers  
 TITLE: Social Work in Health Care  
 KEY: G  
 Postal survey of Area Health Authorities concerning social workers in the health care field.

CLIENT: Board of British Sikhs  
 TITLE: Opinions of Sikhs in the UK  
 KEY: C F G  
 Postal survey of Sikhs in the UK covering attitudes and expectations regarding recent conflict between Hindus and Sikhs in India  
 REPORT: Jim Ring and John Hall, **Sikh Opinion in the UK**, private report to Board of British Sikhs.

CLIENT: Child Poverty Action Group  
 TITLE: Child Benefit Survey  
 KEY: C G \*\*  
 Self completed questionnaire distributed to playgroup leaders via the publication "Play" covering amount, frequency and perceived importance of child benefits  
 REPORT: Alison Walsh and Ruth Lister, **Mother's Life-Line: a survey of how women use and value child benefit**, Child Poverty Action Group, 1985



*Note: Page numbers following may be wrong as document has been edited from WS4 to MSWord*

**ALPHABETIC LIST OF CLIENTS**

**PAGE**

Afro Caribbean Progressive Association  
Age Concern Progressive Association  
Mabel Blades, PNL  
Bloomsbury Community Health Council  
Board of British Sikhs  
British Association of Social Workers  
British organisation of non-Parents  
Camden Association of Foster Care  
Circle 33 Waltham Forest  
Charlie Ratchfor Centre, Camden  
Child Poverty Action Group  
Committee of Inquiry in the Arts and Disabled People  
Consortium, Southwark  
The Crafts Council  
D.H.S.S  
Gale Dawson, PNL  
Val Dunn, PNL  
Drug Indicators Project  
East African Black Women's Organisation  
English Collective of Prostitutes  
Equal Opportunities Commission  
Ethnic Monitoring Unit, Hackney  
European Value Systems Study Group Foundation  
Family Advosory Centre, Islington  
Finsbury Park Action Group  
Gay Switchboard, Islington  
Goldsmiths College  
Greater London Citizens Advice Bureau  
Green Lanes Area Management Unit, Haringey  
Guardian Business Services Unit, Haringey  
Haringey CRC  
Haringey Domiciliary Family Planning Service  
Haringey Social Services Department  
Haringey Women's Employment Project  
ILEA Youth Service and Islington Social Services  
ILEA  
Institution of Professional Civil Servants  
Islington Planning Committee  
Islington Sixth Form Centre  
Low Pay Unit  
McEntee Adult Education Centre  
National Consumer Council  
National Council for One Parent Families  
National Council for Voluntary Organisation  
National Union of Students  
Open Door Centre, Haringey

Pensioners Link, Brent  
Pimlico Neighbourhood Aid Centre  
Royal National Institute for the Blind  
Gilda Sealey, PNL  
South Greenwich Forum  
The Sports Council  
Sport and the Unemployed, Haringey  
Trade Union Studies Unit, PNL  
UNESCO, International Statistical Institute  
The Volunteer Centre and Camden Council  
Women Against Rape  
Working Group on Values and Social Problem Indicators in Contemporary Europe  
Youthaid